



DEPARTMENT OF VETERANS AFFAIRS
Brevard Outpatient Clinic
2900 Veterans Way
Viera, FL 32940

In Reply Refer To: BRE:-00

Dear Veteran:

Thank you for selecting the Brevard VA Outpatient Clinic as your health care provider.

We have enclosed the necessary application forms with instructions for enrollment at our facility. Also included with this package is valuable information. Please read all instructions and information provided carefully.

Should you have questions, please contact one of our Enrollment Specialists at (321) 637-3542, 637-3522 or 637-3523.

We look forward to providing you with high quality healthcare.

Sincerely,

A handwritten signature in cursive script that reads "Thomas P. Howard".

THOMAS P. HOWARD
Chief Medical Officer

ENROLLMENT INSTRUCTIONS

Please read the following instructions carefully and fill out the forms completely so that we can process your application in a timely manner. Include the three documents listed below and mail them to the address provided. We may have to return the forms to you if they are incomplete.

INCLUDE IN YOUR APPLICATION:

- VA Form 10-10EZ (blue and white application)
- Copy of your DD214 (Discharge/Separation Papers) – **DO NOT** send originals!
-Veterans receiving disability checks from the VA do not need to send discharge papers
- Insurance Form

Do not send other papers such as retirement orders, medical papers, medical records, lab results, medication list or tax forms.

MAIL YOUR COMPLETED APPLICATION TO:

Brevard VA Outpatient Clinic
Attn: Enrollment Center
2900 Veterans Way
Viera, FL 32940

If you have any questions about whether you qualify, please call the Enrollment Center for assistance.

You must **CALL** our Enrollment Center (8AM – 3PM), approximately 20-30 days after mailing or turning in your application to check the status of your eligibility **AND** to make an appointment to see a provider. Due to limited appointment availability, you may be put on a waiting list.

ENROLLMENT CENTER PHONE NUMBERS:

321-637-3522
321-637-3523
321-637-3542

or

Toll Free at 1-877-878-8387 and then enter extensions 3522, 3523 or 3542.

Veteran ID cards can be obtained on the date of your first appointment in the Enrollment Center so please show up at least 30 minutes before your appointment to have your photo ID card made.

DIRECTIONS TO THE CLINIC:

We are located West of I-95 off exit 191 (old exit 73- Wickham Rd) or exit 196 (old exit 74 – Fiske Blvd). Follow the signs for the Spring Training Facility/Space Coast Stadium. The entrance is south of the stadium.

Thank you for your interest in the Brevard VA Outpatient Clinic.

PLEASE SEE REVERSE SIDE FOR MORE ELIGIBILITY INFORMATION

Reverse Side of Enrollment Instructions

ELIGIBILITY INFORMATION:

WHO IS ELIGIBLE ?

- If you entered the military before 9-7-80 and received an Honorable or General Under Honorable Conditions discharge.
- If you entered the military after 9-7-80 you must have served 24 consecutive months of active duty. If you were discharged due to a disability, injury or hardship, you are exempt from the 24-month rule.
- If you only served in the Reserves/National Guard and were called to active duty by a Presidential Executive Order and have a DD214 showing this completed assignment.
- If you were exposed to Agent Orange, Ionizing Radiation, Environmental Contaminants-Toxins in the Gulf War.

WHO IS NOT ELIGIBLE?

- If you received an Other than Honorable discharge, Dishonorable or Undesirable discharge. -You may contact the Brevard County Service Office at 321-633-2012 to find out if there is a possibility that you could get an upgrade.
- If you only served in the Reserves and National Guard and were not called to active duty by Presidential Executive Order.
- If you served active duty for training purposes only which is usually located in the REMARKS section of your discharge paper.

EXCEPTIONS:

- If you have an Other Than Honorable Discharge but you were awarded a 0% service-connected disability, you may be treated for that condition ONLY. No other care can be provided unless you get your discharge upgraded to at least a General Under Honorable Conditions.
- If you entered the service after 9-7-80 and do not have 24 consecutive months of active duty but file a claim within 180 days of discharge from the military, we can treat you for the conditions that you filed the claim on. This would require proof of the date of claim and the conditions that you applied for. However, if your claim is not approved, you will be billed for any past visits for those conditions at the ineligible rate, which is well over \$200 per visit.

Eligibility regulations can change at any time so if you have questions concerning whether you would qualify for VA care, please call our Enrollment Center for assistance. Their phone numbers and hours of operation are listed on the front side of this instruction sheet.